

AODA: Action Plan What to Expect

Presented by
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AccessAbility
Advantage

Making Business Accessible



AccessAbility Advantage

A joint venture between Ontario March of Dimes and
Quadrangle Architects Limited

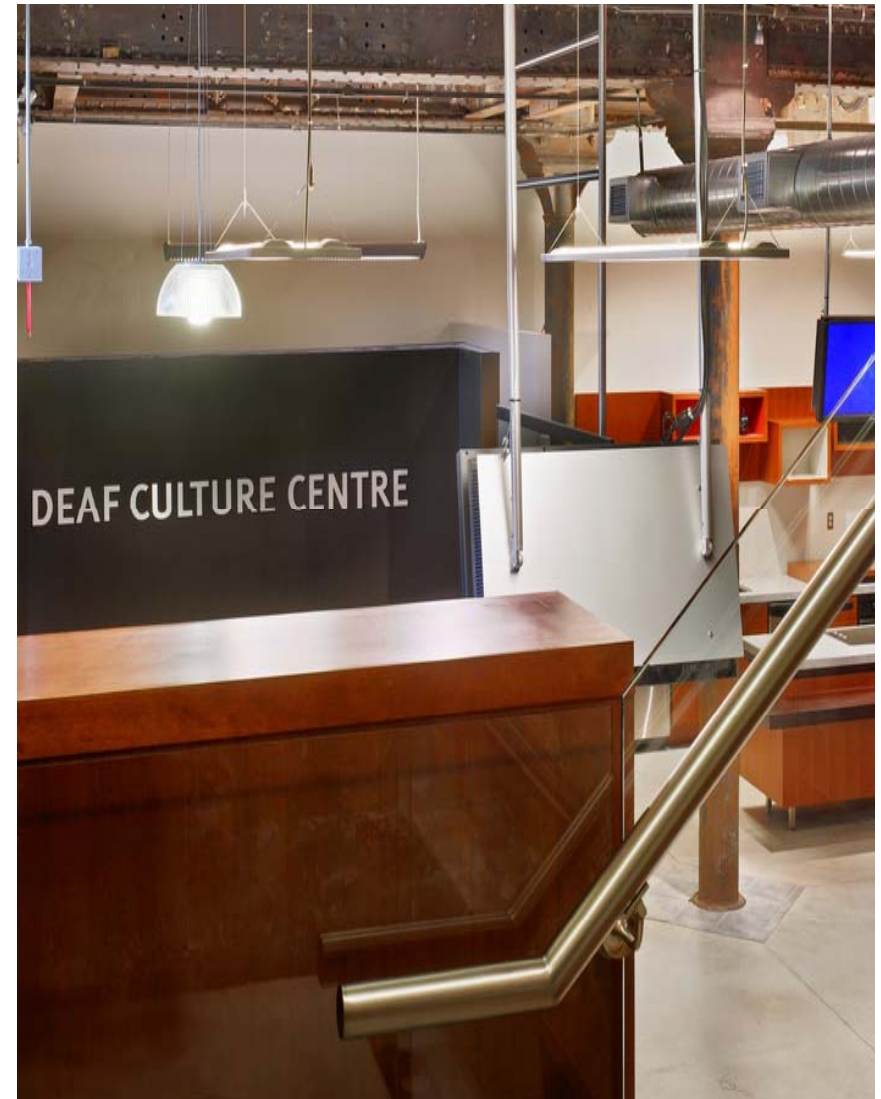


75+ years of experience in making places accessible

AccessAbility Advantage



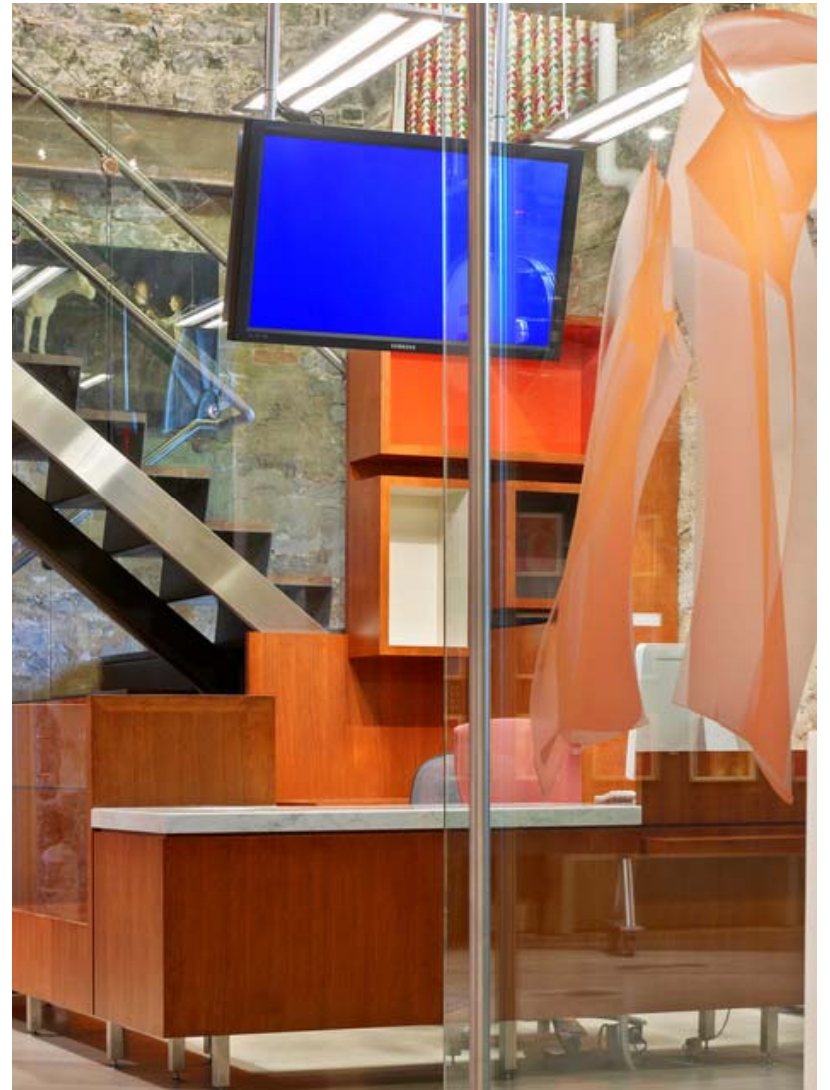
- **One-stop shop** for accessibility and AODA consulting
- **Practical and innovative** solutions
- Provide accessibility **audits, customized AODA compliance action plans, training** and more.



Highlights



- AODA Action Plan
- Future-proofing for AODA
- Impact on demand
- Q&A



Customer Service Action Plan



1. Assign **accountability**
2. Train decision-makers and policy-makers
3. Review operations for accessibility
4. Develop **policy** and **procedure**
5. **Train staff**
6. Plan for ongoing compliance (new hires, changing policy)
7. If >20 employees, report compliance



Integrated Standards Action Plan

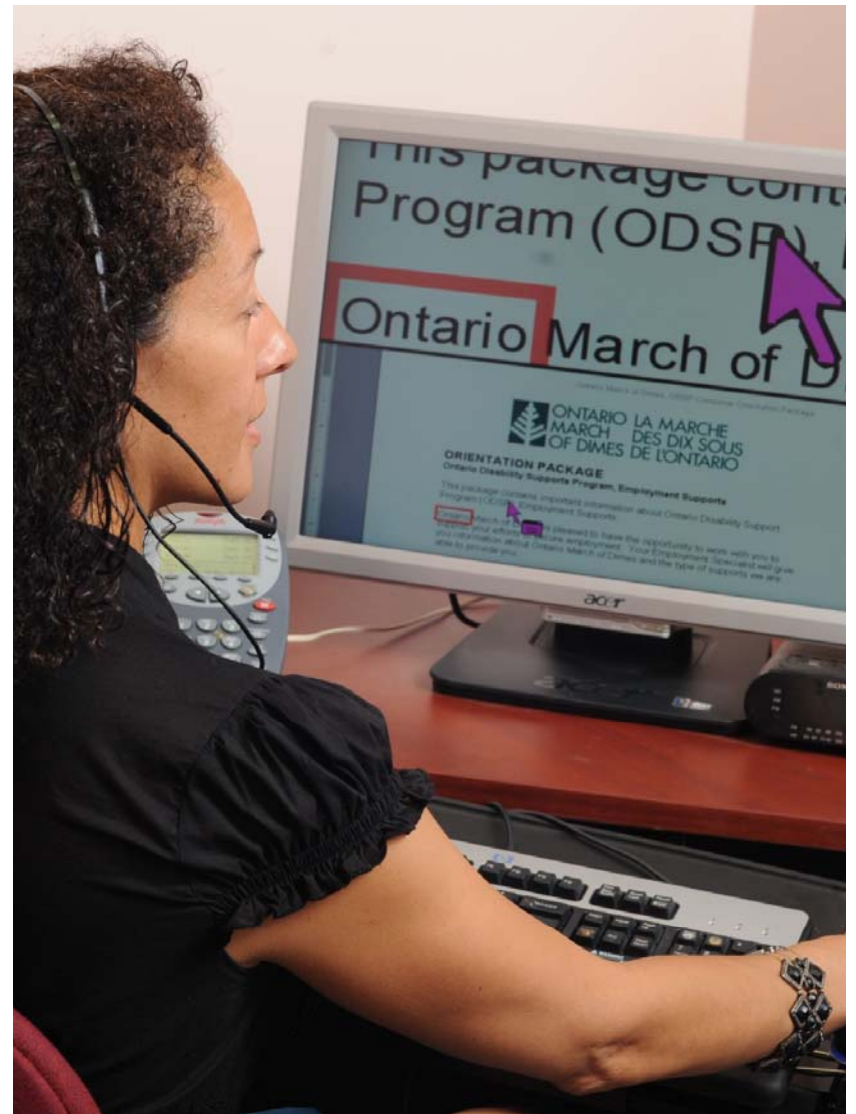


- Develop individualized emergency response plan for employees who request one
- Make emergency and public safety information available in accessible format upon request



Future-proof for AODA

- Consider accessibility in new website designs
- Learn to create accessible documents and start posting only accessible information on Internet
- Design any new facilities to meet proposed AODA Built Environment Standards



AODA Impact on Demand



- Built Environment standards will take time to impact sales
- Demand will increase for door openers, convex mirrors, stroboscopic fire alarms, ramps, elevators, TWSI's, grit strips, grab bars



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AODA Impact on Demand

- Growing interest in
 - Future proofing home
 - Visitability
 - Universal design in general



AODA Impact on Demand



- Slight increase in sales of emergency evacuation equipment, TTY
- Hotels may purchase more equipment such as bath benches, raised toilet seats, strobe lights for alarms, bed shaker, etc.



Scooter sizes



- Anticipate pressure on scooter manufacturers to reduce dimensions



Questions

